

**** WANT A DISCOUNTED WATER BILL? WE NEED YOUR HELP!****

The United States Environmental Protection Agency (EPA) mandates we inventory ALL lines in our water system to better protect children and communities from the risk of lead exposure through water lines. This is required under the Executive Order 13990 by all localities within the United States and can only be completed with the assistance of the people served by the Floyd-Floyd County PSA lines.

A service line is the pipe that connects the water main to the plumbing in a home or building and the material of this line is VERY important. When any part of the pipe is made of lead, it is called a lead service line. The service line enters your home through a floor or wall (typically in a basement or crawl space). This is the ONLY line that needs to be located and it typically has a valve to turn on and off water to the home just after entering. Since many homes in this area were built after the ban of lead service lines, we do not anticipate finding lead service lines in the system. When a line is identified as a lead service line, a remediation plan will be developed for replacement at NO COST to you as the homeowner/renter.

During the next few months, the Floyd-Floyd County PSA staff along with Hurt and Proffitt staff, our consulting engineer, will be coming door to door to assist with Lead Service Line Inventory Self Certification. If you receive a visit, please provide access for staff to determine your water line material.

If you would like to receive a discount on your water bill, you can complete the water line material assessment ON YOUR OWN by June 15, 2024 so that crews do not need to come into your home.

Attached you will see examples of different types of service lines as well as information on how to identify the type of service line that you have. We are asking that you locate your service line, determine the material (see attached information) and take a photo of the line and provide this information along with your name, address, phone and account number using one of the following:

1. Use the QR code on this letter (below) to access the portal to enter the information.
2. Use the website link to access the portal to enter the information.
(<https://survey123.arcgis.com/share/6f94032dbe2c49dbbcc5b490492a6747>)
3. Collect the information, including the water line material and visit the PSA Office (169 PSA Road) for assistance in uploading your information to the portal.

If **you** complete step 1,2 or 3, **we will provide a one-time credit to your utility account of \$50.00** to say thank you for your help in completing this required inventory. The deadline to complete this on your own is **June 15, 2024**. If you cannot complete this by the deadline, your home will be visited by someone who will do the identification for you, but no credit will be awarded.

The Floyd-Floyd County PSA greatly appreciates your assistance in achieving compliance.

Patrick Nicola, PSA Supervisor
Floyd-Floyd County PSA
169 PSA Road
Floyd, VA 24094
floydPSA@townoffloyd.org
540-745-2169

