

**NOTICE TO CONSUMERS**  
**of the Floyd – Floyd Co PSA Waterworks**  
**PWSID No 1063220: Floyd – Floyd Co PSA**

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

State Health Officials have advised us of a failure to meet the Primary Maximum Contaminant Level (PMCL) for *Escherichia coli* (*E. coli*) in accordance with the *Virginia Waterworks Regulations*. Water served to our customers during June 2025 did not comply with the PMCL because *E. coli* was detected in a sample collected from our distribution system on June 17, 2025 and in a follow-up sample on [June 20, 2025.

*E. coli* are bacteria whose presence indicates that the water may be contaminated with human or animal waste. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems. We violated the standard for *E. coli*, indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct a detailed assessment to identify problems and to correct any problems that are found.

General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.

State Health Officials feel there is a need for concern about the safety of your water. Therefore, until further notice:

**DO NOT DRINK TAP WATER WITHOUT BOILING IT FIRST**

Bring all tap water to a rolling boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, beverage and food preparation, brushing teeth, and making ice. Boiling kills bacteria and other disease-causing microorganisms in the water. Boiling is the preferred method to ensure that the tap water is safe to drink. Water does not need to be boiled for washing clothes, bathing, washing dishes, or other uses where water is not ingested. However, care should be taken not to allow children or infants to drink bath water or allow it to get into their mouths.

**If you cannot boil your tap water:**

- An alternative method of purification for residents that do not have gas or electricity available is to use liquid household bleach to disinfect water. The bleach product should be recently purchased, free of additives and scents, and should contain a hypochlorite solution of at least 5.25%. Public health officials recommend adding eight (8) drops of bleach (about ¼ teaspoon) to each gallon of water. The water should be stirred and allowed to stand for at least 30 minutes before use.
- Water purification tablets may also be used by following the manufacturer's instructions.
- Potable water is available at the following locations:  
Potable water will be available at EMS Station 1.

**CONSUMING WATER FROM WATER SOURCES OF UNTESTED AND UNKNOWN QUALITY MAY POSE A  
THREAT TO YOUR HEALTH.**

State Health Officials will be conducting an assessment of our waterworks to determine the possible cause for the detection of *E. coli* in our distribution system. We will be following up with all corrective actions noted in their assessment. You will be notified of future developments.

We expect this situation to be resolved once we two sets of negative coliform tests.

Please check our website at [www.floydpsa.com](http://www.floydpsa.com) for updated posts. We also send information to the County and Town to post as well for multiple outlets to spread the news.

For more information, please contact:

**Patrick Nicola -Superintendent**

**P.O. Box 407 Floyd, VA 24091**

**540-745-2169- office**

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail*

## **This is for all Floyd-Floyd County PSA Customers**

### **BOIL WATER NOTICE**

- ◆ A boiled water notice is in effect due to a water main break and the potential of Coliform and Escherichia coli (E. coli) contamination. The PSA has chlorinated the water tanks and is flushing the system and collecting samples.

#### **If you cannot boil your tap water:**

1. An alternative method of purification for residents who do not have gas or electricity available is to use liquid household bleach to disinfect water. The bleach product should be recently purchased, free of additives and scents, and should contain a hypochlorite solution of at least 5.25%. Public health officials recommend adding eight (8) drops of bleach (about ¼ teaspoon) to each gallon of water. The water should be stirred and allowed to stand for at least 30 minutes before use.
2. Water purification tablets may also be used by following the manufacturer's instructions.
3. Potable water is available at the following location: Floyd County EMS station, 452 Floyd Hwy North, Floyd Va.

Please visit our website at [www.floydpsa.com](http://www.floydpsa.com) for updates

