

Floyd-Floyd County PSA  
Water/Wastewater Board Meeting  
January 8, 2026

Chairperson Linda DeVito Kuchenbuch called Thursday, January 8, 2026, board meeting to order at 5:31pm. In attendance was Vice Chairman Mike Maslaney, Director Will Griffin, Director Bruce Turner, Director Jerry Boothe, Director Trent Cox and Director Rick Parrish. Others in attendance were Administrative Assistant Teresa Conner, Superintendent Patrick Nicola, Attorney Janet Murrell, and Engineer Matt Gross.

Chairperson Linda DeVito Kuchenbuch welcomed Director Jerry Boothe back to the PSA Board as a representative of the Floyd County Board of Supervisors.

Chairperson Linda DeVito Kuchenbuch asked everyone to look over the December minutes and approval. Engineer Matt Gross pointed out that under the Superintendents' report the word barring needed to be changed to bearing. Director Will Griffin made a motion, seconded by Director Trent Cox, to approve the December minutes as amended. Roll call of members replying yes, with Director Jerry Boothe abstaining. Motion passed.

Chairperson Linda DeVito Kuchenbuch said we have a customer Susan Davis coming in at 6 to discuss her water/sewer bill. Administrative Assistant Teresa Conner said in the board packet there is a policy for adjustments and credits and a summary of the issue she is coming before the board for.

Ms. Davis had a water break under the concrete slab of her garage. We found the leak during our mid-month meter reading. We contacted Ms. Davis immediately and cut her water off. She contacted her contractor who was already doing some work in the home. Her contractor found the leak, made the repair, and service was cut back on. On Dec 29 Ms. Davis came to the plant expressing the fact she is on a fixed income and felt she should not be held liable for the bill. I went over what our policy is on customer water breaks and adjusted the additional sewer cost off the bill since the water did not enter the sewer system. Her bill was \$2228.45 for 86,000 gallons. The adjustment for the sewer was \$1320.53 which left a balance of \$907.92. Susan appreciated the adjustment but feels we should do more considering her normal usage is usually the minimum. She asked to be put on the agenda for board meeting to discuss the leak and her bill.

Susan Davis arrived at the PSA Board Meeting and stated that she is a single person with a fixed income, getting hit with a huge bill. She said she was not negligent with her water. She is asking if any more consideration of an amount off her bill can be given off. Chairperson Linda DeVito Kuchenbuch asked what the name of the contractor was that was doing the work. Susan stated his name was

Jeff Tome. Chairperson Linda DeVito Kuchenbuch said last board member just entered at 6:05pm and we will catch him up to be speed. Susan said that Superintendent Patrick Nicola had mentioned to her about reaching out to Social Service or NRCA to help with her bill, but she feels that it is for people who really need help and that she pays her bills and hates approaching them. Chairperson Linda DeVito Kuchenbuch said the Administrative Assistant Teresa Conner or Superintendent Patrick Nicola would reach out to her with the board decision. The PSA board discussed what should be done and changing the current adjustments and credits. A motion was made by Director Trent Cox and seconded by Director Will Griffin to change the policy on A1 to say water portion will be adjusted 50% up to 75% of the water loss over the average consumption of the customer and B1 to say the water and sewer portion will be adjusted 25% up to 50% of the water loss over the average consumption of the customer. Director Rick Parrish said without a schedule or criteria for who pays what % that could be judged as arbitrary. Director Will Griffin said that he trusts the Superintendent Patrick Nicola has a process in his head that the more the bill is the more adjusted off and the smaller the bill the less adjusted off. Director Bruce Turner asked Attorney Janet Murrell if we should do a case by case. Attorney Janet Murrell said the same policy should be applied to everyone. Director Trent Cox amended his motion to say in the adjustments and credits on A1 to say 75% of the water of the water loss over the average consumption of the customer and 100% of the sewer. B1 to say the amount of the adjustment, if any, will be 50% for water and sewer loss over the average consumption of the customer. Motion passed. Administrative Assistant Teresa Conner asked are we forgiving 75% of the \$907.92 that Susan Davis owes with a reply from the board of yes. Chairperson Linda DeVito Kuchenbuch said her bill would now be \$226.98 and would prefer it to be paid in full but if needed a payment plan not to exceed 6 months. Attorney Janet Murrell said that when we do policies to date them and post to our website.

Administrative Assistant Teresa Conner reviewed the January account payables.

Administrative Assistant Teresa Conner went over financials for January stating we were over by \$33426 in revenue and under expense by \$15016. No questions were asked about the financials, Director Trent Cox made a motion, seconded by Vice Chairman Mike Maslaney to approve the January financials. Motion passed.

Administrative Assistant Teresa Conner went over the ARPA funds.

Director Jerry Boothe wanted to be up to speed on nursing home, so he reached out to Patrick, and he informed me of what had been going on. Director Jerry Boothe asked if there anyway to recoup more reductions. The contract said that up to certain change orders they had the authority to, but it is his understanding that the major change never came back to the board or Superintendent.

Director Jerry Boothe asked if we could send the contract over to attorney Janet Murrell and let her

review it and report back at the next meeting to see if we have any options. If they stepped out of what the contract authorizes. This organization has eat a lot over the years and think its time to say we are not doing this anymore. Attorney Janet Murrell said she has not been involved with this, so she is not sure what it states. Chairperson Linda DeVito Kuchenbuch said we can but asked Superintendent Patrick Nicola to explain this situation with the contractor. Superintendent Patrick Nicola said he has concerns about Slaughters Pump Station happening because here it is January and has to be paid for by the end of December. Engineer Matt Gross drew up a notice to proceed and I signed off on it, and Lowell has not signed off on it. I think if we push on Nursing Home then he will not do Slaughters. We have a construction meeting on Tuesday, and we will be talking about this. I think he is waiting to see how Nursing Home goes. We are in a tight frame now. Engineer Matt Gross said that they have put off some projects at his request so he can get the others done and it is taking forever for them. Vice Chairman Mike Maslaney said when we start this one we have to make sure there is schedule and its airtight as well as do not deviate from it. Engineer Matt Gross said he can be getting the shop drawings in and materials ordered that will take at best weeks. In those weeks he should be able to finish all the other projects. Attorney Janet Murrell will review contracts and also for going forward.

Director Trent Cox said he needed to interrupt he had to leave and wanted to say he knew we would be voting on Chairperson and Vice Chairperson and didn't know if anyone would vote him, but he would kindly decline as Chairman as he doesn't have the time that is needed for that position but he could do Vice Chairman if anyone voted for him for that, or nothing at all was fine. Director Trent Cox left and discussion was had about Chairperson/Vice Chairperson but was tabled until the February meeting.

### **Attorney Report:**

Janet Murrell said she did revise the personnel policy so if it looks ok, we can vote on it or if there needs to be changed, she can do that too. Vice Chairman Mike Maslaney said on the hourly rate increase amount it just has a dollar can we make it to say \$1/hour.

### **Superintendent Report**

#### **Last month's report update**

Commerce Park pump #1 is back in service, repair cost \$6500.00 which includes new bearings, rewinding, impeller, seal and on hand stock replacement of a vacuum pump.

The quote for repairing the High School fire hydrant was \$4,000. I spoke with Kevin and he sent it over to the fire department. I did follow up with Danny about this on Jan 5 and he said he would check into it and get back with me.

### **Updates/Notes**

Slaughters and Nursing Home ARPA funds and progression.

Projects Progress Report (see engineering report)  
Attached are Water Loss and Sewer reports.

**Engineer's Report:**

**VDH Funding Water System Improvement Projects**

**Route 221** – VDOT has signed off on the Route 221 waterline minus the sewer crossing. The sewer crossing is all that remains in this contract.

**Well 6** – The Contractor has completed the ground loops required for chlorination at the PSA wells. The chemical feed equipment has been ordered and then will be installed when it arrives. The remaining piping for the Well 6 building is reported to have arrived on Monday, January 5<sup>th</sup>. The Contractor is hiring the filter manufacturer for final setup. They reportedly hope to get the counters and remaining building work done next week.

**Sweeney** – VDOT has signed off on this work, and it is complete. The Contractor is preparing close out documentation.

**Slaughters Pump Station:**

No change. Notice to Proceed has been drafted for Owner to sign and date.

**Nursing Home Pump Station Replacement**

The Contractor has reported that the schedules of the Electrician did not align with AEP and the Contractor. They are reportedly working now to prepare for the electrical switchover.

**Additional Wells:**

No Change.

**Outstanding VDH Grants:**

The outstanding grant is part of the delayed government funding. The County is looking into funding for potential replacement of the waterline along Baker Street as part of development near the High School.

Chairperson Linda DeVito Kuchenbuch asked if there was any other business to discuss. No other business and Director Jerry Boothe made a motion, seconded by Director Bruce Turner to adjourn. Roll call of members replying yes, motion passed.